

Mainstream Voucher FAQ's

[Question: What are Mainstream Vouchers and do I qualify for placement on the waiting list?](#)

Answer: Mainstream Vouchers are vouchers that the Housing Authority has been awarded for special funding. They are meant to assist only non-elderly persons with disabilities who are at least 18 years of age and less than 62, who are either homeless, at risk of becoming homeless, institutionalized, or at risk of being institutionalized.

[Question: Will I be placed on the Housing Choice Voucher waiting list if I don't fit the criteria for a Mainstream Voucher?](#)

Answer: We are only accepting applications for those who meet the criteria for Mainstream Voucher, all others will be denied at this time.

[Question: When will I be notified of my place on the waiting list?](#)

Answer: You will be notified via the US Postal Service at the address on your application within 90 days of application to inform you of your waiting list status.

[Question: If I am the first person in line, will I get a voucher before everyone else?](#)

Answer: No. Vouchers are not given out on a first come, first serve basis. Your place on the waiting list is determined by your preferences, then date and time of application.

[Question: How long before I get a voucher?](#)

Answer: Due to a number of factors, we cannot give a time frame for when vouchers will be issued.

[Question: Should I call the office to see when vouchers will be given out or where I am on the waiting list?](#)

Answer: No. Due to the high volume of applicants, call will only delay the process. You will receive a letter at your address on record when we have reached your name for determining eligibility.

[Question: Do I need to report changes in my address, income, preference and family compositions?](#)

Answer: Yes. Make sure to notify SMHA in writing within 10 days of your change so we can update your file with the correct information in order to determine your place on the waiting list and so we can contact you for eligibility when the time comes.